

Profile

Firm type

- > Leading international payments provider enabling cross-border money movement at global scale.
- > Supports diverse payment methods, partners and remittance brands across a highly complex operating environment.

The challenge

- > Scale partner and payment reconciliations across global operations.
- > Improve controls, visibility and exception management.
- > Build a scalable foundation for future growth.

The solution

AutoRek demonstrated how its platform could support complex partner and alternative payment reconciliations in the immediate term while providing a flexible foundation for additional reconciliation programs over time.

✓ The benefits

- > Scalable reconciliation coverage
- > Improved automation and control
- > Greater operational efficiency
- > Stronger governance and oversight

Case Study

Scaling Cross-Border Payment Reconciliations

Client overview

A global digital cross-border payments provider operating multiple consumer remittance brands needed to strengthen reconciliation across a fast-growing, highly complex payments ecosystem. The organization supports international money movement across thousands of payment corridors, with customers sending funds from dozens of markets into more than 100 receiving countries.

As transaction volumes, payment methods and partner relationships continued to expand, the client recognized reconciliation as a strategic capability that would support operational resilience, scalable growth and the future onboarding of additional reconciliation processes.



The Challenge

The client needed to:

- Reconcile high-volume partner and alternative payment transactions across a complex global payments network.
- Configure more than 100 data feeds and 30 matching rules as part of the initial card operations reconciliation program.
- Reduce manual investigation effort and improve exception management across partner reconciliations.
- Improve visibility, controls and auditability across settlement and payment workflows.
- Create a scalable reconciliation foundation for future cash and client funds reconciliation programs.
- Support faster onboarding of new data feeds, partners and reconciliation requirements as the business continued to grow.

The Solution

AutoRek is supporting the client with partner and alternative payment reconciliations, beginning with an initial card operations reconciliation program built around:

- ✓ Configuration of **more than 100** inbound and outbound data feeds across partner and payment method sources.
- ✓ More than **30 configurable matching rules** to automate transaction matching and exception identification.
- ✓ Centralized **controls, auditability** and **visibility** across reconciliation activity.
- ✓ A **flexible framework** designed to support future cash and client funds reconciliation programs.
- ✓ A delivery approach that enables the client to scale reconciliation coverage as new requirements are prioritized.

Scalable Reconciliation Coverage

The initial card operations reconciliation program gives the client a structured foundation for reconciling complex partner and alternative payment activity, with more than 100 data feeds and over 30 matching rules configured to support operational scale.

Improved Automation and Control

Automated matching and exception workflows help reduce manual intervention, improve consistency and strengthen operational control across reconciliation processes.

Strategic Business Impact

By establishing a scalable reconciliation framework, the client is positioned to expand beyond the initial card operations reconciliation program into future cash and client funds reconciliation requirements, supporting greater automation, resilience and visibility across its global payments operations.

Greater Operational Efficiency

- ✓ Reduced manual effort across partner and alternative payment reconciliations.
- ✓ Improved exception handling and faster investigation workflows.
- ✓ Reduced operational risk through stronger controls and audit trails.
- ✓ Improved scalability as additional reconciliation programs are onboarded.
- ✓ Enhanced governance across payment operations.

Stronger Governance and Oversight

The business gained:

- ✓ Complete audit trails.
- ✓ Improved management visibility.
- ✓ Stronger control frameworks.
- ✓ Better regulatory readiness.

✔ Benefits

- ✔ More than 100 data feeds configured as part of the initial reconciliation scope
- ✔ More than 30 matching rules designed to automate partner and alternative payment reconciliation activity
- ✔ Initial card operations reconciliation program established as the foundation for broader reconciliation coverage
- ✔ Roadmap created for future cash and client funds reconciliation programs
- ✔ Stronger visibility, control and auditability across reconciliation workflows
- ✔ Scalable platform built to support continued growth in global money movement
- ✔ Reduced reliance on manual reconciliation processes
- ✔ Reconciliation positioned as a strategic operational capability for future expansion



When accuracy counts. Be sure.
Get ready to transform your reconciliations

[Book a demo >](#)

