

## Profile

### Firm type

Global private markets investment firm with a diversified investment strategy spanning private equity, real assets and private credit.

### The challenge

- > Complex cash movements across multiple strategies
- > Fragmented data limited operational visibility
- > Manual processes constrained scale and increased risk

### The solution

AutoRek delivered a centralized reconciliation and controls framework across the firm's core private markets workflows. The SaaS implementation prioritized daily cash-to-bank reconciliation and monthly securities reconciliation.

### The benefits

- > Scalable controls across private market operations
- > Greater transparency across funds and strategies
- > Reduced spreadsheet dependency and operational risk
- > Stronger auditability and reporting confidence
- > Foundation for AI-driven operational intelligence

## Case Study

# Building a Scalable Private Markets Framework

## Client Overview

Our client is a global private markets investment firm with over 40 years of experience and well over \$100 billion in assets under management. Headquartered in North America, with offices across the Americas, Europe, and Asia, the firm invests across primary funds, secondaries, co-investments, real assets, and private credit. Its clients include pensions, endowments, foundations, family offices, and high-net-worth individuals. The firm is known for its disciplined investment approach and commitment to responsible, long-term value creation.



# AutoRek

## Challenge

Growth across private equity, secondaries, infrastructure, real assets, co-investments and private credit increased operational complexity. The team had to manage capital calls, distributions, principal repayments, interest and PIK interest, and fee calculations while sourcing data from fund administrators, custodians, accounting systems, treasury platforms and internal records.

Limited investment and loan-level transparency, together with manual monitoring of borrower cashflows, servicing activity and payment exceptions, placed pressure on operational resources. Spreadsheet-based processes heightened risk and constrained scalability, while investors and auditors expected stronger governance, control and auditability.

## Solution

AutoRek delivered a centralized reconciliation and controls framework across the firm's private markets operations. Beginning with daily bank validation, cash-to-bank reconciliation and monthly securities reconciliation, the SaaS implementation established a scalable foundation for growth.

The platform automates cash, position, capital activity, interest, fee and private credit controls across external providers and internal systems. Consolidated exception workflows, audit trails and dashboards provide greater transparency across funds and strategies, strengthening NAV production, investor reporting and operational governance.

## Benefits

AutoRek established a scalable controls framework that supports growth across private markets and private credit operations. Automated reconciliations and controls improve transparency, reduce operational risk and help accommodate increasing volumes without significant headcount growth.

The platform strengthened governance and auditability across investment operations, supporting audits, investor reporting, NAV production and due diligence processes. Greater transparency and reduced spreadsheet dependency created a more resilient operating model.

By centralizing controls and exception management, the firm established a foundation for future AI-driven operational intelligence. Capabilities such as exception summarization, anomaly detection and workflow prioritization can help improve efficiency and decision-making.



**When accuracy counts. Be sure.**  
Scale private markets operations with confidence

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